

Subjec	bject: Belfast – City for Investment										
Date:			10 October 2018								
Report	ting Off	icer:	John Greer, Director of Economic Development								
Contac	ct Office	er:	Colin McC	abrey, Eco	onomic De	velopment	Manager				
Restric	ted Re	ports									
Is this report restricted?							Yes		No	Х	
11	f Yes, w	hen will the	report bec	ome unre	stricted?						
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After Committee Decision After Council Decision											
Sometime in the future											
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Call-in											
Is the c	decision	n eligible for	Call-in?				Yes	х	No		
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	Direct Investors (FDI), in their expansion and relocation plans in Belfast. This report aims to										
	update Members further on areas of work being advanced across a number of areas										
	including:										
	1.	The 'Belfast:	: City for Inv	estment' s	support ser	vice to inve	estors;				
	2.	Building on o	our network	s and part	tnerships ir	n collabora	tion with N	II Con	nectio	ns and	
		Belfast Partr	ners								
	3.	Strategic de	velopment (of our lead	d prospecti	ng services	s for busin	ess ex	(pansi	on and	
	investment attraction; and										
	4.	Next steps a	and future m	nodale for a	oonoidoroti						
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1.2 Across each of these strands, the opportunities for partnership and co-ordination with key agencies such as Invest NI, NI Connections and Belfast Partners are summarised. This report should be considered alongside the presentation being delivered to Committee by Invest NI. 1.3 The report makes key recommendations for the continued development and expansion of Council's support in this area. These initiatives will be tested further through the current pilot period (18 months from April 2018) and evaluated and presented back to Committee at a later date for fuller consideration. 2.0 Recommendations The Committee is asked to: 2.1 Note progress of 'Belfast: City for Investment Service'; Consider developing a Belfast Connections Network in collaboration with NI Connections and Belfast Partners. If agreed, an outline plan to be tabled back to a future meeting of Committee: Note that future resources towards a client management approach will be considered based on the learning developed from the Belfast: City For Investment Pilot. 3.0 Main report 3.1 The 'Belfast: City for Investment' support service to investors A paper was tabled to August 2018 Committee framing services currently available under the 'Belfast: City for Investment Service'. These are: Soft landing service; Welcome Service and Accessing Networks; Support with planning; Sector specific support and skills academies; Supplier and Supply Chain opportunities; and

Internationalisation and export opportunities.

Currently there are 50 enquiries being Client Managed by Council's Economic

Development Division who are availing themselves of this menu of provision. These are categorised as Early Stage / Pre- Investor (26), Committed (11) and Established (13). This

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is a flexible service being delivered as an 18-month pilot concluding September / October 2019 and the learning will be used to inform the estimates setting process for 2019/20.

This service provides added-value to the support administered to clients by Invest NI. Since agreeing a 'collaborative investment support protocol' with Invest NI in March 2018, we have worked collaboratively on 12 FDI inward visits to Belfast. One of the companies is Eirtech Aviation, an Irish-based Company with headquarters in Shannon and offices based in Dublin. In June they opened a composites repair centre on Queen's Road, Belfast with support from Invest NI. They hope to create 124 jobs over the next 4 years in the city. The Lord Mayor, Chair of Committee and Senior Management have met with four of the largest Inward Investors over the same period and civic input has contributed significantly to communicating an energised and vibrant city, helping to land the investment. Officers continue to work with Centres of Excellence such as NI Advanced Composites and Engineering Sector (NIACE) to identify sector-related investment. This led to the one key investment opportunity, which, if realised could secure £63million investment into the city and 172 jobs. Officers are currently supporting this business during phase one of the project setting up a facility in the Harbour with a launch event scheduled for 2018.

3.4 Other activities include:

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- Collaboration with the Agents' Forum which is managed by the City Regeneration Team to develop a new guide for investors interested in identifing, setting up and establishing an office in Belfast
- The recent opening in the Council's Innovation Factory (IF) of an office by McGinnis
 Consulting this tenant will create at least ten new jobs with positions that will offer
 an average salary of £40,000 in the financial and professional services sector.
- Building on our networks and partnerships towards a 'Belfast Connections' model

 Following an independent review, NI Connections was brought in-house to Invest NI to maximise existing networks and relationships. It is promoted as a stand-alone network, acting as a vehicle to connect with diaspora with the aim of helping start-up businesses to start-up and scale up, sell outside of Northern Ireland, attracting inward investment and selling NI globally.
 - Target Markets for trade development are demonstrated by Invest NI's International Office Network in Europe (Brussels, Dusseldorf, Dublin & London), India, Middle East and Africa

(Bangalore, Dubai, Erbil, Jeddah and Mumbai), Americas (Boston, Chicago, New York and 3.7 San Francisco) and Asia Pacific (Beijing, Shanghai, Singapore and Tokyo).

The Head of NI Connections is actively working with the Council towards a collaborative approach, which will include re-launch of a website with co-ordinated web content (estimated Oct 2018), appropriate representation on a partner forum and identifying and engaging strategic diaspora. Part of the longer-term NI Connections development will include 'coming back' to NI. NI Connections are also looking to work collaboratively with councils where there is sectoral and geographic alignment to jointly pool resources for in-market events in order to maximise impact and reduce overheads.

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The Council's current Sister City linkages borrow significantly from the learning gained from the Friends of Belfast Network. Each of the Sister Cities has a lead contact who acts as the liaison point for the Belfast City Council lead. The contact also agrees an annual action plan with the Council, in line with our mutually agreed areas of focus. Targets for the year are established and regularly reviewed with the lead contacts. Each of the individuals acting as lead contact point in the relevant cities is a well-networked individual and provides the Council and its partners with access to relevant contacts in the fields of economic development, education, culture and investment.

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The changing role and collaborative approach being adopted by NI Connections presents an opportunity to formalise a diaspora of Belfast Connections on a voluntary basis to support NI Connections activity. In addition Belfast City Council has renewed its relationship with Belfast Partners as agreed by Committee in March 2018. Belfast Partners manages a network of Belfast and N. Ireland diaspora in London and Dublin and are launching into Berlin in 2019. This diaspora resource provides connections to business opportunities for Belfast based companies to export and potential investment opportunities into Belfast. It is expected council will work with Belfast Partners and NI Connections to expand into new geographies.

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To initiate this process it is suggested that Officers compile a list of connections in the following locations: London, Dublin, Boston, New York, Chicago, Nashville, San Francisco and Shenyang. Belfast Connections would consist of selected individuals invited to be a strategic partner of the Council. These would each champion investment and economic growth in the key growth sectors. Secondary commitments would be secured by an email subscription service sitting within 'Belfast: City For Investment' webpage and actively

3.11 promoted internationally keeping Belfast's diaspora updated on strategic development and opportunities at home.

<u>Strategic development of our lead prospecting services for business expansion and investment attraction</u>

The OECD report on Belfast completed in mid-2008 recommended the need to form a new delivery vehicle that could bring together the required delivery agents and seek to overcome the fragmented position that existed at that time. However, a central question within the review was whether it was appropriate to set up such a vehicle at the time or whether it would be better to wait until the recommendations from the Review of Public Administration and other related activities had been implemented.

The issue of what role the Council should play in attracting and managing FDI has been looked at a number of times. In 2017, following the transfer of additional powers and in the context of growing ambitions for the Council to take a lead in city development a further review was undertaken. In 2017, OCO and Webb Advisory concluded a report, which assessed and recommended how the Council could establish a menu of city support and investment advice service. The OCO report discounted, at this time, the fully fledged service for a number of reasons;

- Perceived duplication of effort between Invest NI and Council and potential to confuse the market.
- Availability of skills, and experience to deliver investment promotion directly at a city level; and

The 'Belfast: City for Investment' Service Pilot will test demand for a future evolving service and make future recommendations to committee. The development of a future service, whether that be maintaining the existing 'Belfast: City for Investment Service', enhancing it or developing it to a full Belfast Investment Vehicle must be considered based on current performance in attracting and securing investment as well as cost implications.

Statistical analysis completed as part of an OCO review evidenced that Belfast is performing well in terms of investment attraction. Belfast receives a significant share of FDI projects per 100,000 residents, when compared with other UK cities. Belfast ranks 2nd with a yearly average of 6.8 projects per 100,000 local residents.

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Invest NI has repeated a strong first year in its 2017-2021 business strategy with an outturn of nearly 11,000 additional jobs within the first year. These are jobs that businesses have already created, and two thirds of these are companies located outside of Belfast. They are half way to achieving their four-year sales target alone. In 2017/18 it supported 23 businesses to invest for the first time, one of the highest results in five years.

Next steps and future models for consideration

The current Belfast: City for Investment pilot will be evaluated to inform future strategic development of the service. The principles to be considered as part of the evaluation will include:

- How to develop a tiered pathway of support for investors through the service
- The development of portfolio of support to retain investors in the city and encourage continued expansion;
- How to prioritise enquiries for the service aligned to the city priorities, economic and social merits of the investment;
- How to further develop the city proposition based on the requirements and support needs
 of previous enquiries.

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 An assessment of the data gathered through the pilot to identify any gaps in service provision for investors or to identify if there is a need for a standalone or more robust wervice provision for investors.

Financial & Resource Implications

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Progress of the initiatives detailed within this report are included within the 2018/19 Workplan for Economic Development and International Relations. Learning from the Belfast: City For Investment pilot will be factored into the estimates setting process for 20/21 service enhancement and development.

Equality or Good Relations Implications/Rural Needs Assessment

Each of the proposed projects referenced in this report is informed by statistical research, stakeholder engagement and complementary policies and strategies. New projects or service areas are equality screened and considerations given to equality and good relation impacts at the initial stages of project development. Officers will work closely with the Equality Good Relations Team on this activity.

4.0 Appendices – Documents Attached

None